

GRIEVANCE REDRESSAL CELL (2018-19)

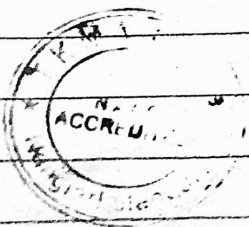
T.K Madhava Memorial College called to order the regular Council meeting at 11:am 08/6/2018 at the Seminar hall.

Suggestions and recommendations made by the Council regarding constituting a grievance Redressal cell were approved as read.

- 1) A grievance cell should be constituted for the redressal of the problems reported by the students of the College with an objective to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute
- 2) It was agreed that in the event of any complaint being received, the student complaint shall be addressed to the committee by holding the meet at short notice and communicate its decision to the complaint within 10 days of receipt of the complaint.

Selected members for the cell

Smt.	R mini	Convener
Smt.	Seena.V	Member
Smt.	Bindu	Member
Dr.	Rathesh R	Member
Dr.	Vishnu S.	Member
Smt.	Divya.P. Bhadran	Member



Department of English
TK Madhava Memorial College,
Nangiara Kulangara

26 June, 2018

The Principal
TKMM College,
Nangiara Kulangara

Sub: Request for the accommodation of more benches

Respected

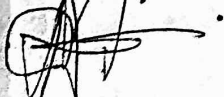
I, as the representative of the English department wants to apprise you of the bad condition of furnitures in our class. Some of the benches and desks are badly broken, and we don't have enough benches for the accommodation of the students.

I, hereby request you to kindly look into the matter and solve this ~~is~~ problem, as soon as possible.

Thanking You

Yours Sincerely

Ashiq. A



Lakshmi ^o . S	-	hms
Bhagya Lakshmi ^o . P	-	Bhagy
Bhavya Lakshmi ^o . P		Bhavya
Narvani ^o		Narvani
Reshma		Reshma
Pruthi ^o		Pruthi
Sneha		Sneha
Aiswarya		Aishwarya
Rahul		Rahul
Praveena		Praveena
Bhagya. S		Bhagya
Kashi ^o Krupa		Kashi Krupa
Devu		Devu
Mam		Mam
Abhinav		Abhinav
Ramsan		Ramsan
Alphan		Alphan
Ramees		Ramees
Rafi		Rafi
Akshaya. A		Akshaya
Arathi ^o		Arathi
Aneetha		Aneetha
Amrita		Amrita


Gradha	- Gradh
Arya	- Arya.
Archana	- Archana
Meenakshi ^o	- Meenakshi
Sree lekshmi ^o	- Sreelekshmi
chitra	- <u>Chithra</u>
Swathy	- <u>Swathy</u>
Uthara	- <u>Uthara</u>
Amala	- <u>Amala</u>
Amith	- <u>amith</u>
Aman	- <u>Aman</u>
Amal	- <u>amal</u>
Deva Krishna	- <u>Deva Krishna</u>
Athul	- <u>Athul</u>
Anjun	- Anjun
Prabhu	- Prabhu
Praveen	- Praveen
Vimal	- Vimal
Appu	- Appu
Ram	- Ram
Sanchu	- Sanchu

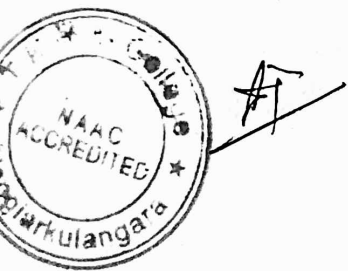
NOTICE

This is to inform all the members of the Grievance and Redressal Cell, that a meeting is scheduled at 12.00pm on 26/06/ 2018 at Seminar Hall. Kindly note the date & time, make yourself convenient to attend the meeting positively.

Agenda of the meeting:

2. Complaint received from the students of Dept. English


Convenor



Minutes of the Meeting

A meeting of the Grievance Redressal Cell was called to order on the ground of a complaint received from the students of the department of English on 26/6/18

As per the complaint received from the students of department of English regarding the bad condition and insufficient number of benches and desk in their class. The matter was brought in front of the college council and thereby decided to fulfil the need from new set of desk and benches received from management.

Members present :

Smt. Mini R

Convener

MR

Smt. Seena V

Seena

Smt. Bindu

Bindu

Smt. Divya P. Bhadran

Member

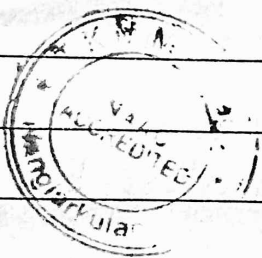
DP

~~Dr~~ Rathesh R

Rathesh

Dr. Venu S

Venu



From,

S3 Bsc Zoology

TKMM College,

Nangiaekulangala.

To,

The Principal,

TKMM College,

Nangiaekulangala.

വിഷയം : കോളേജ് ക്യാമ്പസിലുള്ള തെരുവ് നായ
ശല്യം വകയിച്ചുവരുന്നു.

സർ,

നമ്മുടെ കോളേജ് ക്യാമ്പസിലുള്ള തെരുവ് നായ്-
ക്കൂട്ടം ശല്യം ദിനംപ്രതി വകയിച്ചുവരികയാണ്. കഴിഞ്ഞ
കുറച്ചു ദിവസങ്ങളായി വിദ്യാർത്ഥികളെ നായ്കൾ
അക്രമിക്കുകയാണ്. ഇത് അവരുടെ ജീവനും മരണ
കൊലപാതകമാണ്. അതിനാൽ കൂടുതൽ വേഗം ക്യാമ്പസി-
നുള്ളിലേക്കുള്ള തെരുവുനായ്ക്കൂട്ടം കടന്നുപോകാ-
തടയുന്നതിനുള്ള നടപടി സ്വീകരിക്കണമെന്ന് താഴ്മ-
യായി അപേക്ഷിക്കുന്നു.

12/10/2018

നന്ദിയാർക്കുമാർ.

എന്ന്
S3 വിദ്യാർത്ഥികൾ
Bsc Zoology

NOTICE

This is to inform all the members of the Grievance and Redressal Cell, that a meeting is scheduled at 3.30pm on 15/10/2018 at Seminar Hall. Kindly note the date & time, make yourself convenient to attend the meeting positively.

Agenda of the meeting:

1. Complaint received from the students regarding stray dogs inside the campus


Convenor



Minutes of the meeting.

The meeting of Grievance Redressal Cell convened on 15/10/2018 on the grounds of the complaint filed by the students about the presence of stray dogs inside the campus.

The committee took notice of the situation and decided to seek the help of local body agencies to tackle the same.

Members Present :

Smt. Mini. R

Smt. Seena. V

Smt. Bindu

Smt. Divya. P. Bhadran

~~Smt~~ Dr. Ratheesh. R

Dr. Venu. S

Convenor MB

Suvar
Bindu

Member A

Ratheesh

S



From,
S5 BA Economics
TKMM college,
Nangarkulangara.

To,
The Principal,
TKMM college,
Nangarkulangara.

വിഷയം: കോളേജ് ക്യാമ്പിനിലെ അമിതമായ
വില ഇനടാക്കൽ.

ബഹുമാനപ്പെട്ട സർ,

വിദ്യാർത്ഥികൾ കൂടാതെ അധ്യാപകർ
കോളേജ് ക്യാമ്പിനിൽ എല്ലാ ഉത്പന്നങ്ങൾക്കും
അമിതമായ വില ഇനടാക്കുകയാണ്. അത് വിദ്യാ-
ർത്ഥികളെ സ്വാധീനിക്കുന്നു. ദിനംപ്രതി വില
കൂട്ടുന്നതിനാൽ പാവപ്പെട്ട വിദ്യാർത്ഥികൾക്ക്
ദൈനംദിനസാധനങ്ങൾ വാങ്ങുവാൻ സാധിക്കുന്നില്ല.
അയതിനാൽ ഇനിന്നൊരു പരിഹാരം കാണണമെന്ന
താഴെപ്പറയുന്ന അപേക്ഷിക്കുന്നു.

5/12/2018
നമ്പ്യാർകുളങ്ങര.

എസ്
S5 വിദ്യാർത്ഥികൾ,
BA Economics.

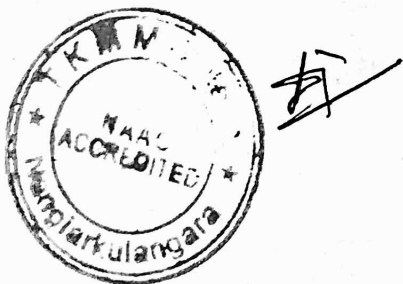
NOTICE

This is to inform all the members of the Grievance and Redressal Cell, that a meeting is scheduled at 12.00pm on 08/12/ 2018 at Seminar Hall. Kindly note the date & time, make yourself convenient to attend the meeting positively.

Agenda of the meeting:

- 1.Complaint received from the students regarding the price hike in college canteen


Convenor



Minutes of the Meeting.

The Meeting of the Grievance Redressed Cell called to order on 8/12/2018 on the grounds of the complaint received from the students regarding the price hike in the college canteen.

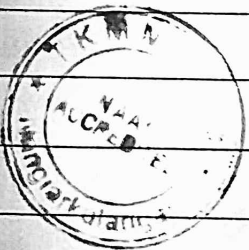
The committee intervened in the problem and came to an agreement with the college proprietor to reduce the price of certain items.

Members Present:

Smt. Mini. R
 Smt. Seena. V
 Smt. Bindu
 Smt. Divya. P. Bhadran
 Dr. Ratheesh. R
 Dr. Venu. S

Convenor. MR

Bindu
 Member. SR
Ratheesh
S



Students

Semester II

Department of English

19 March 2019

The Principal
T.K.M.M College
Nangiarkulangara.

Respected Ma'am,

We students, second semester Department of English request you to postpone our internal exams for the portions haven't yet covered. Please do the needful,

Yours Faithfully

Ashik

Ashik
2nd Semester Class Representative
Department of English.

From,

Sr Chemistry

A.K.M.M.C

To,

The principal

A.K.M.M.C

ബഹുമാനപ്പെട്ട ടീച്ചർ,

ദോഷ പരിഷ്കരണ രീതി നടത്തുവാൻ തീരുമാനിച്ചിരിക്കുന്ന വിവര ഞങ്ങൾ ഇന്ന് (18-3-19) ഉച്ചക്ക് ഭാഗ്യവശ്ശി അറിയിക്കുന്നു. ജ്ഞാപി പട്ടണത്തിലും കൂടിയും കേരള മ്യൂസിക് അക്കാദമിയിൽ പരമേശ്വരൻ നായർ തയ്യാറാക്കുന്നുണ്ട്. അതിനാൽ ദോഷ പരിഷ്കരണ രീതി പരിപൂർണ്ണമായി അറിയിക്കുന്നു.

മേൽ,

Sr Chemistry

വിദ്യാർത്ഥികൾ

From

Students

BCOM Travel and tourism 1st year
TKMM college Nangyarkulangara

TO

Principal

TKMM college Nangyarkulangara

ബഹുമാനപ്പെട്ട പ്രിൻസിപ്പിൾ,

26-03-2019 - 30-3-19 നടക്കുന്ന യൂണിവേഴ്സിറ്റി

ഘടിയിലെ പരീക്ഷാസമയത്ത് ഉള്ളടക്കം അനുസരിച്ച്
നിർദ്ദേശങ്ങൾ practice-ന് ഇന്റർനൽനൽ
internal exam-ന് prepare ചെയ്യാൻ സാധിക്കുന്നതുപറ്റി.

അതിനാൽ 21-03-2019ൽ നടക്കുന്ന ഇറക്കുന്ന
internal exam വാളിപ്പാക്കത്താൻ അപേക്ഷിക്കുന്നു.

എൻ

BCOM 1st year Students

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

[Signature]

From

Students

B.COM Computer Application 1st year

T.K.M.M college Nangyarkulangara

To

Principal

T.K.M.M college Nangyarkulangara.

Respected principal,

26/03/19 - 30/3/19 നടക്കുന്ന ഉത്തരവുപ്രകാരം
 മലയാളത്തിൽ പഠിക്കുന്നവർക്കായി നടന്ന
 വിദ്യാർത്ഥികൾക്ക് practice-ൽ ഇന്റർമീഡിയേറ്റ്
 internal exam-ന് ~~നിന്ന്~~ ^{prepare} തയ്യാറെടുപ്പിക്കാൻ സാധിക്കുന്ന
 തീയതികൾ 21-03-19 ന് നടന്നതിനു തുടർച്ചയായി
 internal exam തയ്യാറാക്കുന്നതിന് തയ്യാറെടുപ്പിക്കുന്ന
 തയ്യാറെടുപ്പിക്കുന്നു.

നമസ്.

BCOM 1st year students

~~Signature~~

~~Signature~~

~~Signature~~
~~Signature~~
 Parvathy

Any - C.M
~~Signature~~
~~Signature~~

Students
Semester II
Department of Zoology
19 March 2019

The principal
T.K.M.M college
Nangiaakulangara.

Respected Malam,

We, students, second semester department of zoology kindly request you to postpone our internal exams for the portions haven't yet covered. Please do the needful,

Yours faithfully,

Ar.

Arachana Nalinan
2nd Semester class representative
Department of zoology.

NOTICE

This is to inform all the members of the Grievance and Redressal Cell, that a meeting is scheduled at 3.30pm on 20/03/2019 at Seminar Hall. Kindly note the date & time, make yourself convenient to attend the meeting positively.

Agenda of the meeting:

1. Complaint received from the students regarding the postponement of S2 internal examination


Convenor



Minutes of the Meeting

A meeting of the Grievance Redressal Cell convened on 20 March 2019 at ~~10 AM~~ ^{3:30 PM} on the grounds of complaints received from the S₂ Students of various departments.

As per the complaints lodged by the students they request to reschedule the Second Semester internal examination scheduled to commence on 21/3/19 as most of the students have been going for practice for Kerala University Youth Festival starting on 26 March 2019. The committee has formed the complaint to the college council for immediate action.

Decision Taken.

On the grounds of the complaint forwarded by the Grievance Redressal Cell, principal called for a council meeting at 11:30 AM on the same date at principal's chamber and the council has unanimously decided to conduct the S₂ internal examination by the end of April 2019 followed by the completion of S₆ university examination commencing on 6 April 2019. Also instructed the teachers to complete the portion atleast a weeks prior to the internal examination on the grounds of complaint raised by the students.

Members Present :

Smt. Mini. R

Smt : Beena. V

Smt : Bindu

Smt : Divya. P. Bhadran

Dr. Ratheesh. R

Dr. Veny. S

Convenor MR

(Signature)
Member

(Signature)
PRINCIPAL
I K MADHAVA MEMORIAL COLLEGE
NANGIARKULANGARA



REPORT OF GRIEVANCE REDRESSAL CELL 2018-19

The Grievances Redressal Cell was constituted in the beginning of the academic year. Smt Mini R was selected as the convenor of the cell and Smt. Seena V, Smt. Bindu, Smt. Divya P Bhadran, Dr. Ratheesh and Dr. Venu S were selected as members of the cell.

The first meeting of the cell was conducted on 26/6/18 on the grounds of complaints received from the students of the department of English regarding the bad condition and insufficient number of benches and desks in their class. The cell decided to allocate required number from stock.

The second meeting was conducted on 15/10/18 regarding the presence of stray dogs inside the campus. The cell sought the help of local body agencies to tackle the same.

The third meeting was conducted on 8/12/18 regarding the price hike in college canteen. The cell made a fruitful negotiation with the proprietor of the canteen and agreed to reduce price of certain items.

Fourth and final meeting of the cell was called on 20/3/19 to address the complaint regarding postponement of internal examination due to upcoming university youth festival. The cell unanimously decided to postpone the internals till the completion of youth festival.



A handwritten signature in black ink, appearing to be "Smt D".

PRINCIPAL
T. K. MADHAVA MEMORIAL COLLEGE
NANGIARKULANGARA